

Learning Outcomes

Delegates will:

- *Be able to define adult abuse*
- *Recognise the signs and symptoms of abuse*
- *Know how to proceed in cases of suspected abuse*
- *Be able to describe the barriers to the identification of abuse*
- *Be aware how the Deprivation of Liberty can effect Abuse*
- *Understand how everyone has the basic human right to Dignity & Respect*

The course is attendance certificated and will count towards City & Guilds Diploma in Health & Social Care Levels 2 & 3

This one day course can be conducted at your premises for a maximum of 20 candidates



Aims & Objectives

This one day course (3 hour short course available) is appropriate for carers and support staff working in any health and social care service that has contact with vulnerable adults who may be at risk of abuse.

It is an introductory programme that would be beneficial to anyone who has not accessed training on abuse issues before or who is seeking to refresh any previous training.

Ashtree Management Services Ltd

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Abuse Awareness

Safeguarding of Vulnerable Adults (SoVA)

Ashtree Management Services Ltd



Effective & Enjoyable Training

0800 9700 132

Abuse Awareness (SoVA)

A vulnerable adult is a person aged 18 years or over who may be unable to take care of themselves, or protect themselves from harm or from being exploited. This may be because they have a mental health problem, a disability, a sensory impairment, are old and frail, or have some form of illness.



Research suggests that as many as one in eleven older people in the UK are mistreated or neglected by those they trust the most. Two thirds of these are abused by members of their own family. Care staff, too, can be abusers.

This course is designed for all involved in the care of vulnerable adults.

Course Content

- *Who is vulnerable to abuse?*
- *Where does abuse occur?*
- *Types of abuse*
- *Your company's policy on abuse*
- *How do you recognise abuse?*
- *Communication to the abuser*
- *Who are abusers?*
- *What can we do about abuse?*
- *Dignity & Respect*
- *How to report concerns*
- *Whistle blowing*
- *Deprivation of Liberty (DoL)*
- *Good practice*



Course Structure

The course contains group exercises where delegates can develop strategies for recognising and dealing with abuse.

Numbers on the course are limited to a maximum of 20 candidates to allow for the group exercises and discussions.

Course handouts are provided and the attendance certificates detail the course content for Diplomas in Health & Social Care Level 2 & 3.

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